

















SPA COVER USER INSTRUCTIONS



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SPA COVER USER INSTRUCTIONS

SAFETY FIRST

- Never allow children to play on or under the spa cover.
 - Do not sit, stand, or jump on the cover.
 - Do not leave any objects or weight on the cover - this includes snow, pool toys, planters, or tools. Even small or temporary weight loads can damage the internal foam, cause warping, or reduce insulation effectiveness.
 - Ensure the spa is locked and secure when not in use.
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INSTALLING THE SPA COVER

1. **Align the Cover**
 - Position the cover evenly over the spa.
 - If it's a bi-fold cover, align the fold with the center of the spa.
 2. **Attach the Safety Straps**
 - Secure the cover using the built-in straps and clips.
 - Adjust the straps for a snug fit to keep out debris and retain heat.
 3. **Locking the Cover**
 - Use the built-in locking mechanisms.
 - Keep keys in a secure but accessible place.
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USING THE SPA COVER

- If the spa is not being used regularly, it is recommended that you open the cover to let the spa breathe weekly. This will also help avoid chemical exposure and moisture retention.
 - After shocking the spa, leave the cover off for a full cycle run. 15-20 minutes.
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BEFORE OPENING – BREAK THE SEAL

Over time, heat and moisture can create a vacuum or seal between the spa and the underside of the cover.

To open the cover safely and avoid damage:

- Gently lift or push to “break the seal” before folding or lifting the cover by sliding your hand between the edge of the cover and the spa shell.
 - Do not yank the cover open without breaking the seal first — this helps prevent tearing and prolongs the cover’s lifespan.
 - Do not break the seal by yanking on the handle.
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DO NOT USE SKIRT OR FLAPS TO OPEN OR CARRY

- The vinyl flaps (also called the “skirt”) around the edge of the cover are not load-bearing.
- Do not pull, lift, or carry the cover using these flaps or skirt — they are designed only for coverage, not strength.
- When moving the cover, always lift using the built-in handles or with a cover lifter (if available).
- Pulling on the skirt can lead to tearing, warping, or water intrusion.

PREVENTING COVER BALLOONING

What is Ballooning?

Ballooning occurs when air gets trapped under the spa cover, causing it to puff up or lift. This usually happens during automatic filter cycles when air is pushed into the spa but can't escape.

Cause: This issue typically occurs when the spa's air vents or air controls are left open during regular filtration or heating cycles.

How to Prevent Ballooning:

- Always close all air valves/vents when the spa is not in use.
 - Check that the jets are turned off or set to minimal airflow during automated cycles.
 - Ensure the cover is seated properly and the straps are fastened to reduce lift.
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ICICLES ON A NEW COVER

Why It Happens:

When a new spa cover is first installed, it may take several days to a few weeks to fully settle and form a proper seal with the spa shell.

During this time, small gaps can allow warm moist air to escape, especially in cold weather, which may cause icicles to form along the edges of the cover.

Is It a Defect? No — this is normal for new covers and not a sign of damage or poor construction.

How to Reduce Icicle Formation:

- Ensure the cover is aligned properly and secured tightly using the straps.
 - Avoid disturbing the cover repeatedly during the settling period.
 - After the cover settles and conforms to the spa, the seal will improve, and icicle formation should stop.
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PROTECTING THE COVER FROM EXTREME HEAT & SUNLIGHT REFLECTION

The inner core of most spa covers is made of EPS foam (Expanded Polystyrene), which is sensitive to extreme temperatures. Extreme heat can cause permanent deformation, warping, or even internal breakdown of the foam panels.

Common causes of Heat Damage:

- Sunlight reflected off windows, mirrors, or glass railings can intensify heat on specific areas of the cover.
- Direct sun exposure over prolonged periods without shade.
- Placing the cover on hot concrete or asphalt surfaces for storage or cleaning.

How to Prevent Heat Damage:

- Avoid placing the spa near reflective surfaces (e.g., large windows, sliding glass doors).
- Use a canopy, pergola, or shade sail if the spa is installed in a high-heat environment.
- Never store the cover flat on hot pavement or against reflective walls.
- Rotate the cover occasionally to allow even wear and sun exposure.

Signs of Heat Damage:

- Bowing, sagging, or unevenness in the cover's surface.
- Soft or sunken spots indicating internal foam distortion.



CLEANING & MAINTENANCE

Do not allow debris to build up on the surface of the spa cover. This can break down UV coatings and cause staining/spotting.

- Monthly: Wipe the surface with mild soap and water using a soft cloth.
 - Avoid: Harsh chemicals, bleach, or abrasive tools.
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WEATHER TIPS

- Snow/Ice: Gently remove buildup with a broom (not a shovel).
 - Rain: Drain off standing water to prevent sagging. This will also prevent the foam inserts from bowing and water pooling.
 - Extreme Heat: See above section on protecting foam from heat.
 - Cold Weather: Minor icicle formation is normal during initial setup or in extreme cold. Follow instructions above to minimize.
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CHEMICAL EXPOSURE

Over time, consistent exposure to high levels of spa chemicals—especially chlorine, bromine, and shock treatments—can lead to premature wear of the cover's components. These chemicals, when used in excess or not properly balanced, can break down the protective coating of the liner. This degradation can cause the material to become brittle, discolored, and more prone to cracking or tearing.

Additionally, chemical vapors can accumulate under the cover if the spa is not properly ventilated or the cover is not being removed for an hour period after shocking. This trapped vapor can create a highly concentrated environment that accelerates the breakdown of both the outer and inner materials of the cover.

To maximize the life of your spa cover, we recommend regularly testing and balancing your water chemistry, allowing your spa to ventilate properly after chemical treatments, and wiping down the underside of the cover occasionally to remove chemical residue.

STORAGE (IF NOT IN REGULAR USE)

- Store the cover in a dry, shaded area.
- Keep it off the ground, either on plastic or a tarp, to avoid scuffing and mildew, etc.



MANUFACTURER WARRANTY

This spa cover includes a 1-year limited manufacturer warranty covering:

- Craftsmanship defects
- Material defects

Warranty Terms:

- The warranty begins on the invoice date to the dealer, not the end user.
- Proof of purchase may be required for warranty service.

Warranty does not cover:

- Damage due to misuse, neglect, or improper installation.
- Waterlogging from prolonged exposure to standing water.
- Damage from extreme heat, reflective surfaces, or excessive weight on the cover.
- Normal wear and tear (fading, stitching fray, etc.).

For any warranty-related concerns, please contact your dealer with photos and a copy of the original invoice.

***The manufacturer reserves the right to replace or repair the affected area at their discretion.**

TROUBLESHOOTING

Issue	Solution
Cover is heavy or waterlogged	Check for internal foam saturation; may need replacement.
Mold or mildew forming	Clean with diluted vinegar or anti-mildew cleaner. Ensure chemicals are balanced with a water test.
Strap or lock damaged	Contact the manufacturer for replacement parts.
Skirt/flap torn	Avoid further stress; consult for possible repairs.
Cover ballooning during cycles	Ensure all air vents are fully closed when not in use.
Icicles forming on new cover	Allow time for the cover to settle and seal properly.
Warping or soft spots	Check for excessive heat exposure or reflective surfaces nearby.
Water pooling on inserts	Unzip the zipper in the centre hinge, remove the pooling insert, flip it over and reinstall. This will counter the pooling and resolve the issue. The foam will re-settle within a couple of days.